

Return Policy

Products purchased from the Actron Online Store carry an unconditional 30-day money back guarantee. Shipping charges are non-refundable and the customer is responsible for return freight back to Actron. Purchases made online can only be returned by shipping them back to our distribution center. Contact us for an RMA# before returning merchandise. Your local Actron/Sunpro retailer cannot accept returns of merchandise purchased from the Actron Online Store.

Product Warranty

All Actron, Kal Equip & Sunpro products are warranted to be free from defects in material and workmanship for a period of one year from the date of purchase by the user with proof of purchase. Certain Kal Equip products carry two or three year warranties as specified in the product specifications.

During this period Actron will repair or replace (at our discretion) any unit found to be defective in material or workmanship. This warranty does not apply to any product which has been subjected to abuse, negligence, misuse, accident or which has been altered other than by Actron's express consent and instruction.

If the product is defective, return it with proof of purchase for immediate repair or replacement without charge to: Actron, 15825 Industrial Parkway, Cleveland OH 44135.