

# PRODUCT WARRANTY

1. AutoXray warrants to its customers that, on the date the Products are delivered, they shall be free from defects in manufacture.
2. This warranty shall apply only to defects that appear within 365 days, and which are reported to AutoXray within 455 days, following the date the Products are delivered.
3. New replacement Products are warranted as new.
4. Reconditioned replacement Products and repaired Products are warranted as new for the longer of the remainder of the original warranty period or 90 days from the date of delivery of the repaired or replaced Product.
5. This warranty does not cover defects caused by abuse, mishandling, accident, improper installation or application, the malfunction of another component or part-of any device in which the Products installed or with which the Product interfaces, or extend to Products which have been modified or repaired by anyone except AutoXray or its authorized service representative, or to a Product with respect to which the serial numbers or identification marks have been altered or removed.
6. AutoXray makes no other warranties other than those expressly stated herein.
7. AutoXray's customers' exclusive remedy under this warranty is repair or replacement at AutoXray's option and such repair or replacement shall satisfy AutoXray's warranty obligation to its customers whether in contract, tort, negligence, strict liability or otherwise.
8. Prior to returning a Product for warranty adjustment, AutoXray shall require a return authorization and will issue a return authorization number. The return authorization number shall be placed conspicuously on the outer package shipping label. Products returned to AutoXray shall be accompanied by a written description of the reasons for return, the circumstances under which the defect became apparent and the date the defect occurred or, if not known, the date the defect was discovered.
9. If a returned Product is found not to be defective, AutoXray shall return the product and invoice for the costs of testing and return shipment.
10. If a returned Product is found to contain a defect which is not covered by this warranty AutoXray shall provide a written quotation showing the estimated cost of repair or the price of a replacement. In the event instructions as to the disposition of the product are not received within 30 days from receipt of such estimate or quotation, AutoXray shall return the product and invoice for the cost of testing and return shipment.
11. If a returned Product is found to be defective and such defect is covered by this warranty, AutoXray shall at its option and at no charge to the customer, repair or replace the Product. Following such repair or replacement, AutoXray shall return the Product at AutoXray's expense.

You **Must Register** to receive these great added benefits

## Register By Mail

Free 2 year extended warranty coverage  
Free unlimited technical support  
Free minor software updates over the Internet  
Receive information about new products  
Receive information on major product enhancements

Register online at [www.autoxray.com](http://www.autoxray.com)  
and receive even more benefits

Free 3 year extended warranty coverage  
Free unlimited technical support  
Free minor software updates over the Internet  
Receive information about new products  
Receive information on major product enhancements

You must register within 60 days of your date of purchase to qualify for these added benefits.  
Otherwise there may be a fee associated with your technical support.

## Return for Repair

If it becomes necessary to send the EZ-Read back to us for repair, contact AutoXray at 800.593.9729, ask for an RMA number, then send it to:

**AutoXray**  
15285 Industrial Parkway  
Cleveland, OH 44135